

**Supplier's obligations (Art. 111 of the General Terms and Conditions for
Grid Usage and Electricity Supply)**
(Under the chapter: PROTECTION MEASURES OF GRID USERS)

Supplier is obliged via its internet page, promotion materials or via media to publish:

- Supplier's conditions for electricity supply,
- For end consumers – households the amounts of prices of electricity, i.e., tariff items for transmission of electricity and tariff items for distribution of electricity,
- Practical information on electricity end consumers' rights,
- Programme of measures for providing assistance to end consumer in fulfilling due contractual obligations for the purpose of preventing temporary suspension of electricity delivery,
- Information on the invoice's elements,
- Information on the change of electricity price and the amount of tariff items for transmission of electricity and tariff items for distribution of electricity,
- Information on the change of the supplier's terms and conditions for electricity supply,
- Information on the right of end consumer to terminate the end consumer's supply agreement when the change of the terms and conditions, or of the part of electricity price which is freely agreed upon, is not accepted,
- Notice on the free change of supplier and on possibility and manner of such supplier change,
- Notice on the manner of payment,
- Information on the manner of submission and resolution of objections,
- Information in relation to environmental protection,
- Information on the incentives and measure for energy efficiency improvement in final consumption of energy and
- List of authorized representatives for entering into the end consumer's supply agreement.